

TABLE TALK

Technical Assistance Training

Top Takeaways

1. Trauma Informed Care training for all staff, anyone coming in contact with clients on any level at any point: landlords, law enforcement, etc.
2. Special training for immigration, visa status, human trafficking and mental health.
3. Create an information system where people can go to get various types of information, like a coordinated entry system.
4. The need for more affordable housing.
5. Need legal partners to advocate for clients.
6. Develop long-term relationships with landlords.
7. Network with other agencies.
8. Training shelter staff to work with DV clients.
9. Understanding and knowing where to get available resources.

System Changes (What would keep you engaged)

Top Takeaways

1. Need for up to date information to facilitate appropriate placements.
2. Inner agency communications; look at homeless and DV laws.
3. Meet regularly so we can stay abreast of what is going on.
4. Find someone that has the power to make changes within agencies.
5. Listening to the DV-victims, let them have some input.
6. Agency partnerships.
7. Allow women to work during shelter stay.
8. Cross training for HS, DV, LAHSA and housing authority on DV barriers, safety, and systems.
9. LAHSA requiring lead agencies to conned w/ DV providers in their SPA and outreach.
10. DV agencies being invited to participate in collaborative meetings.
11. Suggested changes to 211 in showing housing that is available.

Coordinated Entry Data

Top Takeaways

1. More coordination and common language between DV and housing providers.
2. Data that is more comprehensive is needed to improve services.
3. One coordinated system to track DV clients similar to HMIS.
4. DV agencies need to be able to enter some type of information into the system and just make the name anonymous.
5. CES is too intrusive; it does not allow TIC to take place.
6. Clients and DV advocates do not know or understand the HS system so they are not comfortable working the HS system.
7. HS and DV need to work together to provide housing to DV victims that are experiencing a recent victimization. The housing for DV victims need to be in confidential locations.

Survivor-Centered Work

Top Takeaways

1. Intake process with TIC knowledge to alleviate trauma. More TIC less judgmental interaction with DV clients.
2. Keep intakes to a minimum.
3. Refer clients with a better transition process.
4. Landlords, how do we get them to assist us in a better way? Get landlords to work with 3rd parties.
5. HMIS Clarity Data Base.
6. Housing stability and safe communities.
7. Bring clients voice to the forefront.
8. Remove some barriers.
9. Women of color have been disproportionately impacted, being aware of this and addressing their needs.
10. DV programs need to be longer than 30 days.
11. Employment is key to overcoming homelessness.
12. Both overcoming homelessness and DV are a priority.

Enhancing safe housing for survivors

Top Takeaways

1. More staff training that allows staff to work with clients in a more supportive way.
2. TIC training.
3. More agency collaboration.
4. Understanding the systems that need to be in place and developing and implementing those systems.

How data can be useful to create meaningful change

Top Takeaways

1. Data helps us keep numbers that funders are looking for.
2. Data allows agencies to share information.

How do you want to be involved and stay informed

Top Takeaways

1. Know what services do what through a centralized connection.
2. Conference collaboration.
3. Meetings within SPA areas – concerning what we are involved in as a whole.
4. Have a conversation with lived experienced to close the gap.
5. Swapping those that are currently in the work at different agencies.
6. Make conferences a series of events to provide training and then refer back to conference groups to discuss usage and suggestions.